

## Werner Najera

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\* Northern CA, Sacramento \*

An experienced IT professional with a 20-year track record in System Administration, Training, and Customer Support. Ability to survive and thrive in an agile, fast-moving environment with fellow engineers and technicians. Effectively communicate with all levels of management and customers on an as-needed basis. Strong expertise with Server Administration of Windows, HPUX, and Linux (Red Hat, Suse, Debian) as well as environments running Citrix, Blackberry's, PDA's.. Experience with MS Exchange Administration, Network Support, Relational Database Application and Support. Ability to create and maintain Web Sites.

### AREAS OF EXPERTISE & PERSONAL STRENGTHS

- Server O.S. and Client Administration: HPUX, LINUX (Red Hat, SUSE, DEBIAN), MS Windows (All prior versions, NT, 2000, 2003, XP, VISTA) Citrix Metaframe, Blackberry, and PDA Support. RAID, SATA, SCSI Hard Disk Environments.
- Test and Validation Specific Apps: Busy, Windows Hardware Compatibility Test, BIOS level Application, Pre-OS Test Applications, Hornbill.
- Graphics and Web Design: HTML, FrontPage, Photoshop Elements, , Picture IT, Pinnacle Studio
- Relational Database Design: MS Access, R-Base
- Office Automation: MS office (Word, Excel, PowerPoint), MS Project, MS Access. MS DOS, QuickBooks
- Application Servers: MS Exchange Server, VNC, Citrix, Web Site Services
- Hardware: Network, RAID, SCSI Disks, Internal/External, Telco Server
- Programming Languages: Visual Basic, Some PERL, some C, Pascal

### PROFESSIONAL HIGHLIGHTS & ACCOMPLISHMENTS

#### ▶ INTEL CORPORATION, FOLSOM, CA May 2007 – May 2008

*Senior System Validation Technician (2007 – 2008)*

My responsibilities included Setup and Maintenance of over 50 Computers systems, a combination of Servers, Workstations and Notebooks used for Validation. Successfully transferred System Validation Test Results Database from Oregon to Folsom, and maintained a high quality standard. Migrated Database from Oregon to Folsom. Created test Execution Files to verify integrity of the CPU. Supporting 3-6 employees to make sure their tests ran correctly. Provide Platform Tracking Reports to match forecast with actual. Used MS Office Suite, MS Access, SharePoint, and SQL applications. Provide Daily/Weekly/Monthly reports on Platform status Effectively Triaged on problems found to help find root cause of problem effectively.

#### ▶ HEWLETT PACKARD, ROSEVILLE, CA 1984 - 2006

*IT Systems Administrator (1992 – 2006)*

Strong expertise in day to day functions in Server Administration (User Account Management, Email Add/Remove, users, Tape Backup Rotation, Software Patch Update , Hardware Update List, Server and Network Security ); Maintained over 30 Windows (NT, 2000, XP), HPUX, Linux Servers (Red Hat, Suse, Debian). Updated server hardware and software, monitored server activity, updated OS patches/updates; Created an MS Exchange Server email environment, and Windows Printer Environment. Trained and Migrated HP Open Mail users to MS Exchange; Created and Maintained a Disaster Recovery Plan for Server Environment; User Account restoration in 1 hr, and complete Server Restoration in under 4:00 hours; Physically connected Network Environments for Servers, Servers Disk Farms, Monitors, etc... Monitored correct Data Center Operating Temperature; Monitored Industry IT advances and made needed changes to increase productivity and/or customer satisfaction ; Created the very first working PC Network Backup Solution on the Roseville Site; Successfully Completed System Validation Database Migration project; Strong experience in equipment procurement.

*Technical Analyst 1, R & D (1984 – 1992)*

Setup and maintained network of Personal Computers. Responsible for creating the final Application for the Service Bay Diagnostic System. Developed Test Procedures and Test Checklists for Service Bay Diagnostic System and trained co-workers to insure customer satisfaction. Defect rate lowered by 100%. Recognized for ability to work independently and keeping manager updated on daily progress of Prototype Testing and equipment. Presented product demonstrations to top customers for high dollar accounts.

### EDUCATION / CERTIFICATES

MCSA (In Progress) – *Occupational Skills Center*, Sacramento, CA

HPUX Administration, LINUX Administration, Windows XP (MCP) Administration, MS Exchange Administration, Clearcase Administration

Project Management, Leadership Development

Electronic Technology Certificate – *Mission College*, Santa Clara, CA

Diploma – *Sunnyvale High School*, Sunnyvale, CA

### COMMUNITY VOLUNTEER EXPERIENCE

- ▶ Team Coach, *Roseville Youth Soccer Club* - Developed and implemented process to develop Moral Value skills through sports.
- ▶ K12 Roseville Site Hispanic Group Manager - Co-Founder of Hispanic Volunteer group at HP on the Roseville Site, to create community-based programs for the Hispanic youth to increase their probability of completing high school and going on to higher education.
- ▶ School Site Council Chairman, **AYSO?** - Volunteer for Moral Value Programs as teacher assistant and IT Advisor.